

Access to all of your roofs in the palm of your hand.

Go ahead.....Push the Button.

Tri-Star gives you access to the information on your own terms. Whether you are in your office, at your home or in the field you get to the information you need.

**TRI-STAR
CONNECT**



Sites

Sites gives you access to all your facilities. Search, filter, sort, map and report on the data at the push of a button.



Dispatch

Dispatch allows you to get the service you need fast.



Reports

Reports allows you to compile the information you need fast with customizable reports that export to Excel.



Mobile Applications

Tri-Star Roofing has mobile platforms that give users remote access to the properties they are responsible for.



Brought to you by:

Kinda' gives new meaning to the term "Remote Control".

www.tristarroofing.net
josh@tristarroofing.net




Sites Dashboard gets you to the data you need

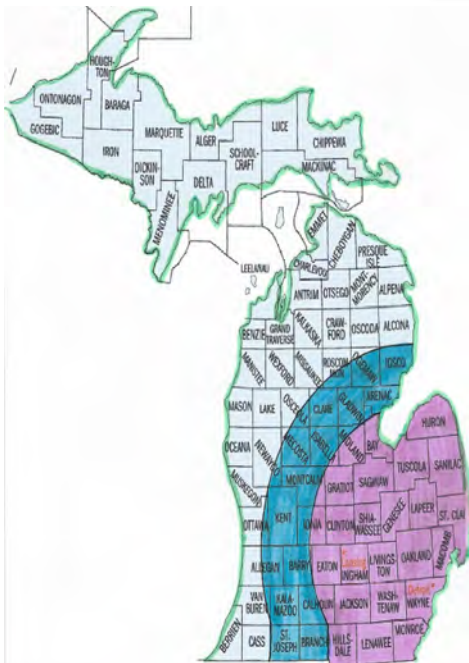



Sites Dashboard


Sites Dashboard gives you quick access to all of you facilities. Whether you are at your desktop or in the field with a mobile device, the dashboard gets you to the resources you need in real-time.




Email Roof related inquiries in the system to create a permanent record of all corresponded related to that property. 



**Mike Kelly**
Thursday, April 21, 2011 5:26 PM

SITES

Sites: 43
Roof Sections: 12
Sq/Ft: 3,095,000.00
Average Grade: D

DISPATCH


Comments (1) **Sites** **Service Dispatch** **Bid Procurement**

Map Selected Sites

☒ **Name ▲▼**

☒ Bala Cynwyd Post Office

☒ Champlin Main Post Office-Area A,B,C,

☒ Fox Valley Mail Processing


☒ General Mail Facility Ft Lauderdale

☒ Loring Station

☒ Melbourne Suntree Branch Post Office

☒ St. Peters Main Post Office

☒ United States Postal Service

 Get to the properties you need to access with Search, filter, and sort tools.

Search Companies

Company

Zip: miles



Print Reports in HTML and PDF formats that email from the system.



Export data to excel to build your own reports in seconds.



www.tristarroofing.net

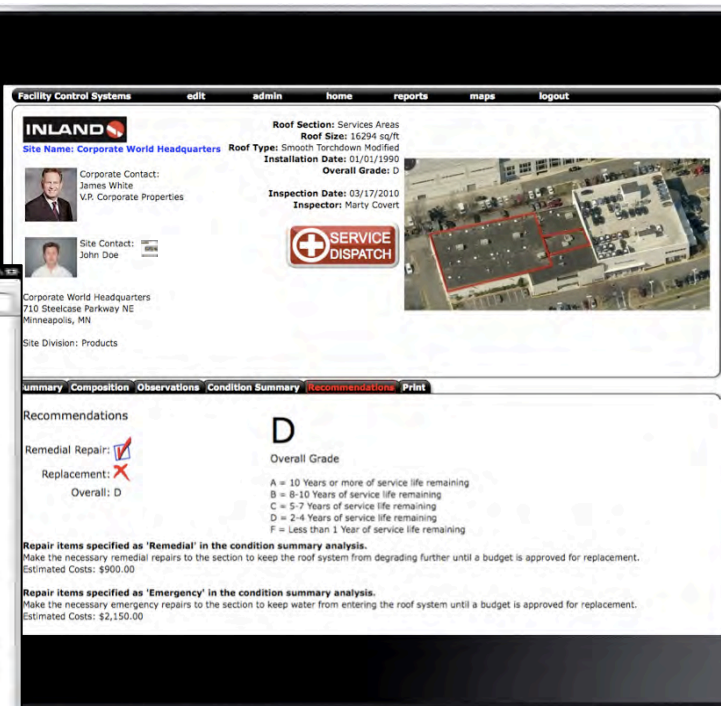
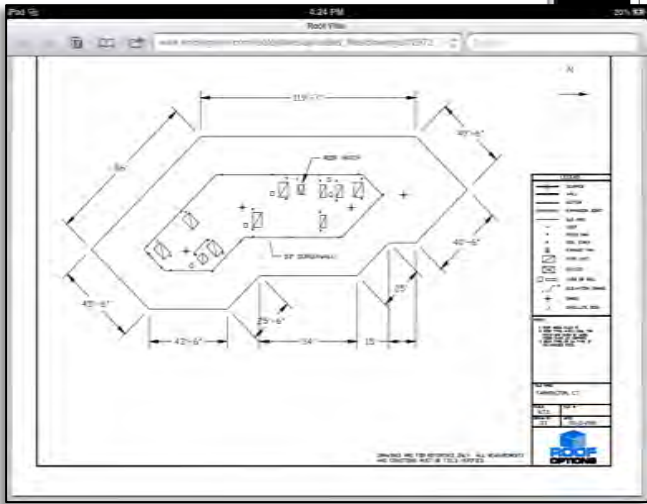
2 HOUR RESPONSE TIME 3 HOUR RESPONSE TIME
SERVICE TO THE WHOLE STATE OF MICHIGAN AND
UPPER COUNTIES OF OHIO AND INDIANA!

Easy to access, easy to navigate roof reports.



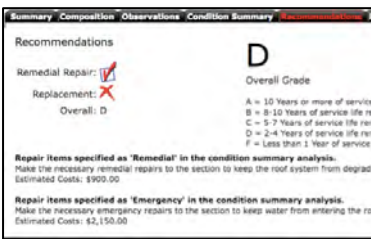
Site Inspection Reports, please email josh@tristarroofing.net

The simplicity of the RoofReport is what makes it so popular with facility managers. The information you need in an easy to understand, easy to access format built around a user friendly platform.



Drawings, attachments, warranties and all other correspondence related to the facility

Recommendations



Recommendations driven by quality supporting information and easy to understand grading.

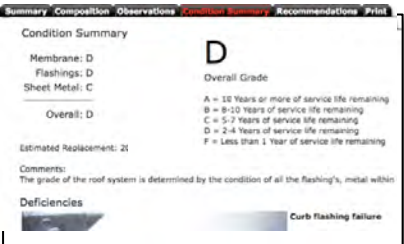
Observations

Observations in vibrant large pictures and fast loading video.



Condition Summary

Condition summary that quantifies the condition and the expected useful life.



Composition



Printable Reports



**TRI-STAR
CONNECT**
www.tristarroofing.net

Control of leak dispatch for all your properties.

Service Dispatch Command Center

The Service Dispatch Command Center gives you access to the tools to make things happen within the Tri-Star Platform. Issue and track work orders from dispatch to resolution.



Dispatch from your desktop or mobile device.

Mike Kelly
Thursday, April 21, 2011 5:26 PM

SITES DISPATCH REPORTS CALENDAR SUPPORT

Sites: 43
Roof Sections: 12
Sq/Ft: 3,095,000.00
Average Grade: D

Comments (0) Sites Service Dispatch Bid Procurement Budget Matrix Full Screen

Site Division: All Priority: All Status: All Show Closed Out? Date: Filter

| ID | Priority | Location | Dispatched | Arrival ETA | In Progress | Resolved | Confirmed | Invoice |
|------|----------|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| 1353 | Emerg | CLK/HP-1 Old Country Road - Entire Facility | 03/21/2011 01:15:33 PM EST | 03/22/2011 01:00:00 PM EST | 03/22/2011 10:02:24 AM EST | 03/22/2011 04:14:02 PM EST | 03/22/2011 04:16:43 PM EST | 03/22/2011 04:51:17 PM EST |
| 1323 | Urgent | CLK/HP-1 Old Country Road - Entire Facility | 03/16/2011 10:55:31 AM EST | 03/18/2011 11:00:00 AM EST | 03/18/2011 07:32:18 AM EST | 03/18/2011 05:09:50 PM EST | 03/18/2011 05:12:05 PM EST | 03/18/2011 05:21:11 PM EST |
| 1277 | Emerg | CLK/HP-1 Old Country Road - Entire Facility | 03/11/2011 10:38:33 AM EST | 03/11/2011 02:00:00 PM EST | 03/11/2011 10:59:32 AM EST | 03/11/2011 06:20:46 PM EST | 03/11/2011 06:21:07 PM EST | 03/11/2011 06:26:21 PM EST |
| 1266 | Sched | CLK/HP-90 Merrick Avenue | 03/09/2011 04:02:58 PM EST | 03/14/2011 11:00:00 AM EST | 03/14/2011 03:18:04 AM EST | 03/14/2011 04:05:57 PM EST | 03/14/2011 04:07:13 PM EST | 03/14/2011 04:16:38 PM EST |

Facility Control Systems - Roofing

Site: Corporate World Headquarters

Section: Customer waiting area

Priority: Emergency

Vendor: Facility Control Systems

Emergency: Action needed within 24 hours

Urgent: Action needed within 48 hours

Scheduled: Action needed within a week

Map out dispatches to understand problem areas and the impact of severe storms to allocate resources where they are needed.



Package Style Tracking

| Dispatched | Arrival ETA | In Progress | Resolved | Confirmed |
|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| 02/04/11 04:36:49 PM CST | 02/04/11 05:00:00 PM CST | 02/04/11 04:41:44 PM CST | 02/06/11 04:45:06 PM CST | 02/06/11 04:45:40 PM CST |

Work orders and dispatches are tracked and time stamped at every stage so you know the exact status of your projects.

Email confirmations of the advancement from stage to stage can be set up for individuals who need to be kept in the loop on it's progress. Invoices automatically generate as the ticket is closed out.

Tri-Star Roofing

Site Contact:
John Doe
john@test.com

Distributed By: RoofOptions
Date Dispatched: 02/08/2011
Time Dispatched: 04:36:49 PM

Priority: Emergency
Notes: We have a major leak in the NW corner of the waiting room.

| Dispatched | Arrival ETA | In Progress | Resolved | Confirmed |
|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| 02/04/11 04:36:49 PM CST | 02/04/11 05:00:00 PM CST | 02/04/11 04:41:44 PM CST | 02/06/11 04:45:06 PM CST | 02/06/11 04:45:40 PM CST |

Problem Description: The wall flashing around the penthouse was failing due to the UV damage of the foam which provided the waterproofing. Due to the damage leaking has occurred around this area.

Correction: The wall flashing around the penthouse was cleaned of all dirt and debris. NP1 caulking was used to fill in spaces of the wood siding where needed, then an elastomeric coating was applied to re-seal the wall flashing to bring back the proper waterproofing.

Facility Control Systems

group.com/assetmanager/welcome.php

LIFECYCLE
Proactive Roof Management

INVOICE

DATE: 01/21/2011
INVOICE #: 675
Customer ID: 6661

PROPERTY:
1 Old Country Road
1 Old Country Road
Carle Place, NY 11514

| AMOUNT |
|--------|
| 95.00 |
| 375.00 |

SUBTOTAL \$470.00
DISCOUNT \$0.00
PROMOTIONAL \$0.00
TOTAL \$470.00

Please make all checks payable to:
RoofOptions LLC

Brought to you by:

TRI-STAR ROOFING & SHEET METAL
2273 Wadhams Rd Kimball Township,
Michigan 48074
O:810-937-2756
F:810-937-2687

Innovative Mobile APP keeps you up to date on leak call progress.

The Service Dispatch App connects certified Tri-Star Technicians to your rooftop and allows the resolution to be confirmed in real time and audited for compliance with your service standards.

1. Punch In.



Dispatch ID #1107
Date Dispatched: 02/06/2011
Time Dispatched: 08:01:49 AM
Inland
Corporate World Headquarters
710 Steelcase Parkway NE
Minneapolis, MN
Section: (3) Customer waiting area
Site Contact:
John Doe
Arrival ETA: 02/06/2011 - 08:30 AM

2. Problem



Problem Description: (Leak 1)
The wall flashing around the penthouse was failing due to the UV damage of the foam which provided the waterproofing. Due to the damage, leaking has occurred around this area.

3. Solution



Correction Description:
The wall flashing around the penthouse was failing due to the UV damage of the foam which provided the waterproofing. Due to the damage, leaking has occurred around this area.

4. Location



Red Dots - Leaks for this dispatch
Yellow Dots - Today's Proposed Repairs
Blue dots - Past Repairs Proposed

Dispatched
02/04/11
04:36:49 PM CST

Arrival ETA
02/04/11
05:00:00 PM CST

In Progress
02/04/11
04:41:44 PM CST

Resolved
02/06/11
04:45:06 PM CST

Confirmed
02/06/11
04:45:40 I

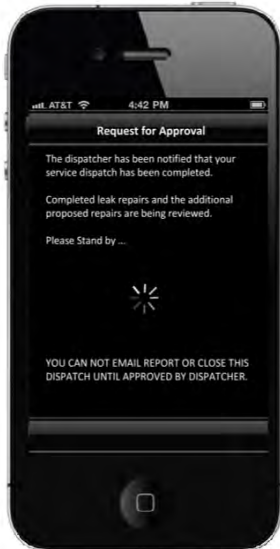
TRI-STAR
CONNECT

5. Punch Out.



List Materials:
Qty Units Description Cost
2 CA Tube NP1 caulk \$ 16.00

6. FCS Audit



Request for Approval
The dispatcher has been notified that your service dispatch has been completed.
Completed leak repairs and the additional proposed repairs are being reviewed.
Please Stand by ...
YOU CAN NOT EMAIL REPORT OR CLOSE THIS DISPATCH UNTIL APPROVED BY DISPATCHER.

7. Invoice



INLAND
Request Section: Service Area
Request Date: 02/06/2011
Request Time: 04:45:06 PM CST
Request Location: 710 Steelcase Parkway NE
Request Description: Leaking water around penthouse
Request Status: Pending
Request Assigned To: John Doe
Request Assigned On: 02/06/2011 04:45:06 PM CST
Request Assigned By: John Doe
Request Assigned To Phone: 612-345-6789
Request Assigned To Email: john.doe@inland.com
Request Assigned To Address: 710 Steelcase Parkway NE
Request Assigned To City: Minneapolis, MN
Request Assigned To State: MN
Request Assigned To Zip: 55412
Request Assigned To Country: US
Request Assigned To Latitude: 44.9537
Request Assigned To Longitude: -93.2643
Request Assigned To Timezone: America/Chicago
Request Assigned To Currency: USD
Request Assigned To Language: English
Request Assigned To Units: Imperial
Request Assigned To Weight: Pounds
Request Assigned To Length: Feet
Request Assigned To Area: Square Feet
Request Assigned To Volume: Cubic Feet
Request Assigned To Temperature: Fahrenheit
Request Assigned To Pressure: PSI
Request Assigned To Speed: MPH
Request Assigned To Acceleration: G
Request Assigned To Frequency: Hz
Request Assigned To Wavelength: Feet
Request Assigned To Mass: Pounds
Request Assigned To Density: Pounds per Cubic Foot
Request Assigned To Specific Gravity: 1.0
Request Assigned To Viscosity: Centipoise
Request Assigned To Surface Tension: Dynes per Centimeter
Request Assigned To Thermal Conductivity: BTU per Hour per Square Foot per Degree Fahrenheit
Request Assigned To Thermal Expansion: 10^-6 per Degree Fahrenheit
Request Assigned To Thermal Shrinkage: 10^-6 per Degree Fahrenheit
Request Assigned To Thermal Growth: 10^-6 per Degree Fahrenheit
Request Assigned To Thermal Contraction: 10^-6 per Degree Fahrenheit
Request Assigned To Thermal Strain: 10^-6
Request Assigned To Thermal Stress: PSI
Request Assigned To Thermal Modulus: PSI
Request Assigned To Thermal Coefficient of Expansion: 10^-6 per Degree Fahrenheit
Request Assigned To Thermal Coefficient of Contraction: 10^-6 per Degree Fahrenheit
Request Assigned To Thermal Coefficient of Strain: 10^-6
Request Assigned To Thermal Coefficient of Stress: PSI
Request Assigned To Thermal Coefficient of Modulus: PSI
Request Assigned To Thermal Coefficient of Expansion/Contraction/Strain/Stress/Modulus: 10^-6 per Degree Fahrenheit

8. Onsite Confirmation

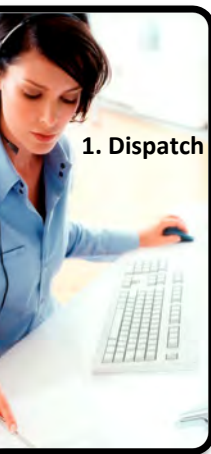


I acknowledge service was performed on appropriate repairs were made. Signature additional repairs if they were not selected
John Doe

Mobile Inspection App allows for remote auditing in real time.

Auditing for Consistency

Tri-Star Connect links inspectors to the office so data collection can be monitored in real time.



1. Dispatch



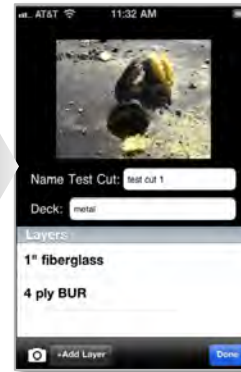
2. Section



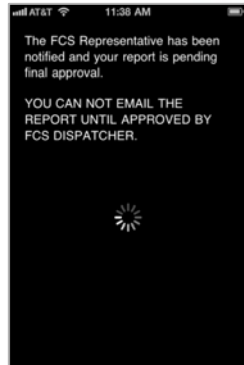
3. Observations



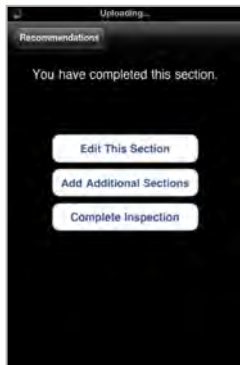
4. Composition



9. Roof Expert Audit



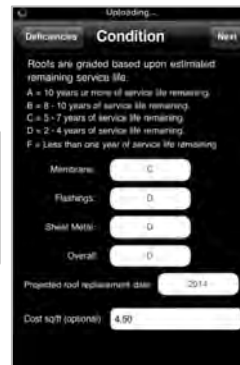
8. Request Approval



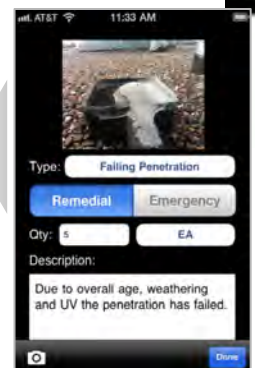
7. Recommendations



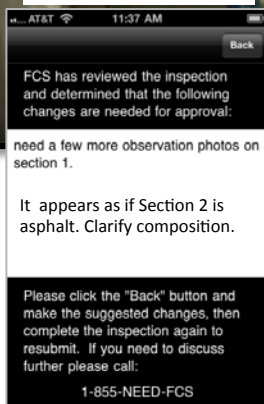
6. Grading



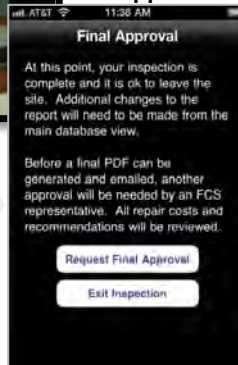
5. Deficiencies



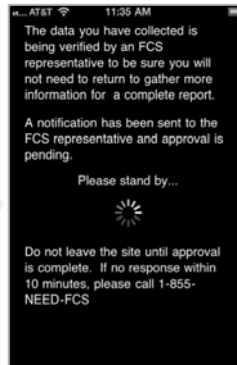
10. Corrections



11. Request Final Approval



12. Auditing



13. PDF Report Generation on Mobile Device.



Online Facility Management Solution

Tri-Star Connect Systems:

Is more than just a database to store information. It is a real time Information system. The system becomes the way work is performed and records the actions in real time so that you do not have to go back in the system to enter data to be able to generate the reports you may need.



&

**TRI-STAR
CONNECT**

TRI-STAR ROOFING & SHEET
METAL

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Township, Michigan 48074
O:810-937-2756
F:810-937-2687

www.tristarroofing.net

Do not hesitate to call!
Brian Riley
810-956-4087