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To Whom it may concern:

This summer due to passage of a sinking fund, The School District of the City of Pontiac began an ambitious program to work on a number of buildings that had shown the need for some refurbishing. Part of this work was to reroof 5 different facilities, one of which was Pontiac Middle School. Through a committee process, TriStar was chosen both for its pricing, but also due to the recommendation from other vendors.

The roof at Pontiac Middle School was by far the largest and most complex of the group, and the one that gave us the most cause for concern. Students did not get out until the end of June, teachers would be back in mid-August, and as mentioned, the project was large, about 123,000 square foot. Besides being a large project, it was fairly complex in that there was a significant amount of specialized tapered insulation not typically seen on flat roofs. To give you some background, the work entailed removing various old roof materials, raising all the curbs, installing a new access hatch, installing new nailers and then reinstalling new fully adhered EDPM membrane.

Early on the employees at TriStar began working with the building staff to see how they could accommodate the aggressive schedule, while not disrupting the instructional needs of the facility. This was a positive step, and met with great relief by the building administrators. Needless to say, they managed to complete the job as specified, in the timeframe with very little changes. As such I would have no problem recommending them and hope to have them as a preferred vendor. As an aside, and what will give insight on how well they responded, during the early phases, a vandal started a fire, which engulf much of the specialized insulation. The very next day staff from TriStar was there cleaning it up, ordered the replacement materials and continued the work like nothing happened. That was a relief and we who were monitoring the project never were asked for extra time due to that misfortune, nor were we asked to make allowances. We on our team respected that professionalism and due to efforts like that would highly recommend them. If you have any questions please do not hesitate to call.

Sincerely

John D. Stoner

Owner

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